



GIFT YOURSELF \$400 FOR X'MAS PROMOTION¹

OFFER VALID FROM 1 OCTOBER TO 30 NOVEMBER 2019²



RHEEM SOLAR SPECIALIST NETWORK (Applicable in NSW, VIC, QLD & SA only) "\$400 VISA PRE-PAID CARD OFFER" TERMS & CONDITIONS 1st Oct. to 30th Nov. 2019

TERMS

Rheem Australia Pty Limited (ABN 21 098 823 511) of 1 Alan Street, Rydalmere, New South Wales (**Rheem**) likes to reward its loyal customers. To check if you are eligible to participate in this \$400 pre-paid VISA card redemption offer, you must comply with these promotion terms.

These terms set out the basis on which Rheem will provide a \$400 pre-paid VISA card offer to eligible customers to be redeemed for reward on the purchase on those Rheem products listed in the schedule (**Participating Products**) purchased from an **Authorised Rheem Solar Specialist**. The list of participating Rheem Solar Specialists is on www.solar.rheem.com.au

Promotion period

1. This promotion commences on 01/10/2019 and ends at 11.59 pm AEDST on 30/11/2019 (**Promotional Period**). The claims close 5:00pm AWST on 30/12/2019 (**Claims Period**). No extensions to the promotional period will be offered.

Eligibility, Registration and Claims

2. Participation is only open to Australian residents aged 18 years and over (**Participants**) who purchase a Participating Product from an Authorised Rheem Solar Specialist.
3. This \$400 VISA PRE-PAID CARD OFFER is not available if the Participant is participating in any other offer relating to Rheem or the Participating Products; is receiving project, government or builder pricing, or who subsequently agrees to a rebate arrangement in relation to the Participating Products. Purchases for and in the name of trusts, companies, businesses, commercial or residential developers/ developments and purchases by subcontractors, installers and resellers are not eligible.
4. To be eligible to participate and claim the \$400 pre-paid VISA card offer Participants must:
 - a. purchase a Participating Product during the Promotional Period; and
 - b. either;
 - i. complete the redemption form in full, available from an Authorised Rheem Solar Specialist or download from <http://solar.rheem.com.au/images/files/Advertising/Claim-Form.pdf>, attach a copy of their tax invoice (which must clearly state the invoice number, Rheem solar hot water heater system number, the date of purchase and show that payment in full has been made) and return the claim to Rheem Promotion, PO Box 95, Welshpool WA 6986, (the claim must be received by the end of the Claims Period);
or
 - ii. complete the online redemption form at <http://solar.rheem.com.au/promotion/claim-form> for the participating product and upload a copy or image of their tax invoice (which must clearly state



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the invoice number, Rheem solar hot water heater system number, the date of purchase and show that payment in full has been made) by the end of the Claims Period.

5. Claims can only be submitted via the methods outlined above; no other means will be accepted.
6. Incomplete or indecipherable claims will be invalid.
7. Only 1 claim can be submitted for each Participating Product.
8. Rheem reserves the rights, at any time to:
 - a. verify the validity of Registrations, claims and Participants (including their identity, age and place of residence); and
 - b. disqualify any Participant who has breached any of these terms.
9. Rheem accepts no responsibility for late, lost or misdirected entries.
10. The \$400 VISA pre-paid card will be mailed within 8 weeks after receiving and verifying the claim. Payment will not be made via EFT to a bank account in the Participant's name or cheques to be issued and there will be no point of sale discount. \$400 VISA pre-paid card is by redemption only. On a successful claim, a Prepaid VISA Card will be issued to the claimant. Please consider the Card Terms and Conditions available at www.solar.rheem.com.au. Participation in the promotion is acceptance of the Card Terms and Conditions.
11. Card issued by Heritage Bank Limited ABN 32 087 652 024 AFSL 240984 Australian Credit Licence 240984
12. Participating Products listed below in Point 20 are eligible for the \$400 Visa pre-paid card offer
13. Please allow 8 weeks from the end of the Claims Period for the \$400 pre-paid VISA card redemption offer amount to be paid

General

14. All costs related to participating in this Promotion, and any tax liability arising out of the participating in this Promotion, are the responsibility of the Participant.
15. This offer cannot be used in conjunction with any other offer during the same period, unless prior agreement has been made between the individual Rheem Solar Specialist and the consumer.
16. No volume or trade type purchases are eligible or may be offered as an option unless Rheem has agreed to it writing prior to the purchase.
17. No further discount, cash, credit or goods of other types will be offered in lieu of this offer.
18. Solar Incentive refers to the financial benefit which can result from assigning the right to create Small-scale Technology Certificates (STCs) to a Registered Agent for the installation of an eligible solar hot water. For information on STCs please visit the Clean Energy Regulator website <http://www.cleanenergyregulator.gov.au/RET/How-to-participate-in-the-Renewable-Energy-Target>
19. To receive the financial benefit of STCs for the installation of a solar water heater:
 - It is the Owner of the system at the time of its installation who has the right, under the Act, to create or assign their right to create Certificates. No other person or entity can legally create or assign the right to create Certificates unless contractually agreed.
 - You can create Certificates directly by registering with the Clean Energy Regulator or you can assign your right to create Certificates to a registered Agent such as Rheem Australia Pty Ltd (Rheem) ABN 21 098 823 511. You are not obliged to assign your right to create Certificates to Rheem. If you choose to do so, you will receive the financial benefit either by Point of Sale Discount or after the Certificates have been created.
 - The time at which a water heater is taken to have been installed (date of installation) is the date when it is first able to produce and deliver hot water heated by both solar energy and its booster and is capable of delivering hot water day or night.



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- Rheem will not pay compensation for any variance and reserves the right to change the price offered for Certificates without notification. Rheem will pay their rate for STCs as at the day of receiving the STC Assignment form.
- The Rheem STC Assignment form and required supporting documentation, with all required information complete and correct, must be received by the Rheem Administration within 11 months of the installation date, in order to allow the creation of Certificates by Rheem, otherwise a financial benefit may not be paid. Certificates must be created within 12 months of the installation date.

20. Rheem collects Participants' personal information in order to conduct this Promotion. If the personal information requested by Rheem is not provided, the Participant may not participate in this Promotion. The Participant's personal information will be handled by Rheem in accordance with its Privacy Policy which can be found at www.rheem.com.au/privacy. By participating in this promotion, each Participant is consenting to Rheem's handling of the Participant's personal information in accordance with the Rheem Privacy Policy. This use includes the use of the Participant's personal information for direct marketing purposes. Participants may choose to opt-out of the use of their personal information for direct marketing purposes by contacting Rheem's privacy officer either by:

- post to 55 Brodie Street, Rydalmere NSW 2116, Australia or PO Box 7508, Silverwater NSW 2128; or
- email to privacy@rheem.com.au; or
- telephone on (02) 9684 9100.

21. A Participant cannot assign or transfer or purport to assign or transfer to any other person any of its rights under these Terms. Rheem may assign or transfer to a related party any of its rights or obligations under these Terms and conditions:

SCHEDULE

PARTICIPATING PRODUCTS

NSW, VIS, QLD & SA	
Loline	Hiline
511325/2NPT	SS Non-frost
511325/3NPT	52L300/2NPT
	52L300/2L
511410/2NPT	52L300/2CS07
511410/3NPT	
511410/4NPT	SS Frost Protected
	52H300/2NPT
511325/2CS07	52H300/3NPT
	52H300/2L
511410/2CS07	52H300/3L
511410/3CS07	52H300/2CS07